Annexure C

DATA FOR THE MONTH ENDING – FEB-24

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **SN** | **Received**  **from** | **Carried**  **Forward**  **From**  **Previous month** | **Received during the month** | **Total**  **Pending** | **Resolved** | **Pending at the end of the month** | | **Average**  **Resolution time**  **(in days)** |
|  |  |  |  |  |  | **Pending for less than 3 months** | **Pending for more than 3 months** |  |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | | 8 |
| 1 | Directly from investors | NIL | NIL | NIL | NA | NIL | | NA |
| 2 | SEBI  (SCORES) | NIL | NIL | NIL | NA | NIL | | NA |
| 3 | Depositories | NIL | NIL | NIL | NA | NIL | | NA |
| 4 | Other  Sources (if any) | NIL | NIL | NIL | NA | NIL | | NA |
| 5 | **Grand Total** | NIL | NIL | NIL | NA | NIL | | NA |

**Trend of monthly disposal of complaints**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **SN** | **Month** | **Carried forwand from previous month** | **Received** | **Resolved** | **Pending** |
| 1 | 2 | 3 | 4 | 5 | 6 |
| 1 | April-2023 | NIL | NIL | NA | NIL |
| 2 | May-2023 | Nil | Nil | NA | Nil |
| 3 | Jun-2023 | Nil | Nil | NA | Nil |
| 4 | July-2023 | Nil | Nil | NA | Nil |
| 5 | Aug-2023 | Nil | Nil | NA | Nil |
| 6 | Sep-2023 | Nil | Nil | NA | Nil |
| 7 | Oct-2023 | Nil | Nil | NA | Nil |
| 8 | Nov-2023 | Nil | Nil | NA | Nil |
| 9 | Dec-2023 | Nil | Nil | NA | Nil |
| 10 | JAN-2024 | Nil | Nil | NA | Nil |
| 11 | FEB-2024 | Nil | Nil | NA | Nil |
|  | Grand Total | NIL | NIL | NA | NIL |

**Trend of annual disposal of Complaints**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **SN** | **Year** | **Carried forward from**  **Previous year** | ***Received during the year*** | ***Resoved during the year*** | **Pending at the end of the year** |
| 1 | 2017-18 | NIL | NIL | NIL | NIL |
| 2 | 2018-19 | NIL | NIL | NIL | NIL |
| 3 | 2019-20 | NIL | NIL | NIL | NIL |
| 4 | 2020-21 | NIL | NIL | NIL | NIL |
| 5 | 2021-22 | NIL | NIL | NIL | NIL |
| 6 | 2022-23 | NIL | NIL | NIL | NIL |